



# Paying Your Water Bill Online

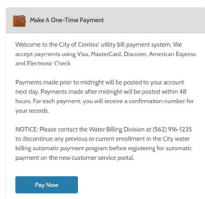
The City of Cerritos online payment service is offered to Cerritos residents and business owners as an alternative to paying water bills in person, by phone or by mail.

**Pay Water Bill Online**

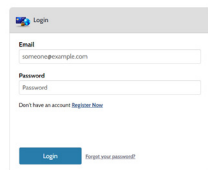
Contact the Water Billing Division at **(562) 916-1235**.

Visit the Cerritos website Water Billing page at **cerritos.gov/waterbilling**. Select the Pay Water Bill Online button to access the Water Billing Online Portal.

## One-Time Payment

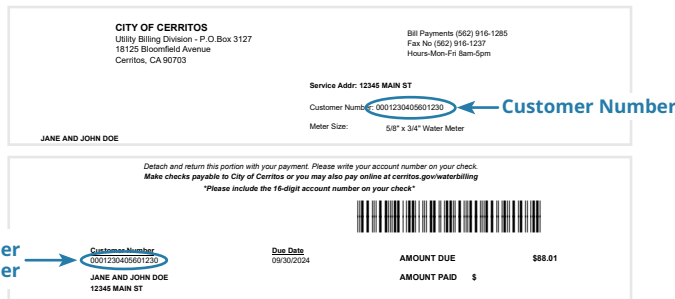


## Login



Choose whether you want to make a one-time payment or to log in. If you choose one-time payment, select "Pay Now" and enter your Customer Number and email. If you choose to log in, enter your email and password, select "Login" and follow prompts.

## Finding Your Customer Number



Your Customer Number is located in the upper-right corner of your bill, directly under your service address; it is also located in the lower-left corner of your bill under the barcode section.

# Frequent Questions

### Is it safe?

This City online service features the same encryption and online security certificates used in major online purchasing websites. Start the process of paying your water bill by visiting **cerritos.gov/waterbilling**.

### Do I need to create a login?

You can make a one-time payment by entering your customer number, email and credit card information; or you can create a login for easier access.

### Is this replacing my water bill?

No, you will still receive a Cerritos water bill in the mail, and you still have the additional option to pay in person, by phone or by mail. Please note that processing of payments made online will take approximately one business day. If you have received a Disconnection Notice or any other delinquency notice, you will not be guaranteed faster payment processing than if you pay in person.